

# CID



Tittle-Tattle  
News

Securing  
Your  
Business  
Environment

News Letter

June 2023

Phone	021 386 8403
E-mail	airportcid@mweb.co.za
CID Manager	Rhonda Lewis
CID Website:	www.airportcid.co.za
24 hour Security	076 153 6744

OUR  
PARTNERS



## THE CID WORKS FOR YOU

### **CID WATCH" - WhatsApp Group**

**CID Watch** is a community activity. It is a proven deterrent to reduce crime and the fear of crime. For example, a CID Watch member is nearly four times less likely to be a victim of crime than a non-member. This can work if we take hands and support in each other, by reporting incidents.

**It's your business property, your community – help to make it more secure**

At its most basic level, **CID Watch** consists of a group of like-minded businesses getting together to help reduce crime where they work and making their working environment safer. It promotes community cohesion, improves awareness of crime prevention creating clear lines of communication to the "whats app" group. The aim is that only business owners join the group and report incidents, suspicious people or vehicles, etc.

Strict controls on the "whats app" group will be implemented;  
ensuring only crime related matters are reported  
comments of insignificant value - not allowed  
business owners sharing non-crime reported matters - not allowed

Failure to do so will result in being removed from the **CID WATCH** Group  
Contact admin directly for any other matter \ advice.

**A specific mobile number is used for CID WATCH and communicated to interested parties.**

**CID Security will continue on the 24hour number 076 153 6744**

**You can make a difference**

If you are interested in being part of the **CID Watch** group, then please contact:

Rhonda Lewis  
CID Manager  
airportcid@mweb.co.za  
(021) 386-8403  
0825992336

Thank you for helping us make a difference.

# Impact of Loadshedding on your Business



We have all experienced and have been inconvenienced by the effects of having no electricity for hours at a time by the unpredictability of Eskom's ability to deliver a service without interruption.

Load shedding has become a reality in South Africa and is here to stay. Unfortunately, the consequences of load shedding are far reaching and considerably out of your and our control. As the owner and user of a security system, you are faced with the danger of having no power to your security system during prolonged and extended periods of outages. This renders you vulnerable and at risk to intrusion .

While your security service provider's control room is adequately equipped to function during these times, they can only respond if they receive a signal from your system. Frequent power failures can lead to battery malfunctions as well as possible surges that might damage your electronic equipment during power shut down and powerup.

Load shedding places a huge amount of strain on all industries, especially the Security industry. Crime increases during these times while systems, back up batteries and communication networks takes a knock in performance due to increase in demand.

The moment load shedding kicks in, your Armed Response Company receive all clients' AC power failure and low battery signals at once. Security Companies do not phone clients on AC failure signals during loadshedding, as it is impossible to phone thousands of clients within a few minutes. However, Emergency calls and panics take privilege and are immediately prioritised. Between these AC Failure signals the alarm monitoring company also receive real Alarms, False Alarms and Panic Signals. Some of the Cell Panics may not reach the monitoring company due to Network connectivity loss in certain areas and in some cases the client cannot be reached on their Cell phone for the same reason. Several clients also test their alarms during load shedding, causing a huge amount of signals coming through at once. We also wish to remind Clients of the strain Security Systems are under during the current load shedding intervals. Alarm Systems run off a battery which is constantly being charged by a transformer and not directly off the power. As a basic guide, a battery takes 4 uninterrupted hours minimum to recharge and Load shedding is putting a huge strain on your battery, especially when it occurs more than once a day.

Batteries also deteriorate far more quickly because of Load shedding and the better option would be Gel Batteries. However suppliers do not guarantee the life of a battery. If your battery does not last the length of a load shedding interval then you will need to have it replaced.

### Load shedding Tips

- Save your Neighbour's number on speed dial and inform them of a crisis.
- Keep phone calls short and to the point when you phone the security control room as there will be an increase in calls to attend to during these periods. Please understand if the operators are also keeping the conversation short, it is for your own safety in order to dispatch help.
- Check your Alarm's back up battery regularly because load shedding can shorten it's lifespan.
- Please make sure you have sufficient back up torches.
- Avoid walking, jogging or visiting shops during load shedding at night time.
- Know your load shedding schedule and download the APP on your phone
- Gel battery for your Alarm System
- An extra power pack for you Alarm System
- UPS Unit so your battery will remain charged at all times
- Surge Protection wall plugs for other electronic appliances.

**CRIME HAS DRASTICALLY INCREASED  
IN AIRPORT INDUSTRIA  
90% of break-ins occur during load shedding**

# SECURITY ALERT!!!!!!!!!!!!

Crime is on the increase in Airport Industria.

There are a lot of supposedly work seekers walking the streets. The majority are **“opportunists” as they have no CV nor Identity Documents at hand.** CID Security removes several from the area on a daily basis.

Please do not open doors or gates unless you are expecting clients at your business premises or the visitor is known to you.

The CID Manager would like to take this opportunity to thank all the CID security personnel for their loyal dedication to fighting crime in our area.

## Membership

Membership is open to all the property owners within the Airport CID footprint who are encouraged to apply for membership, so that they may exercise their right to influence the business of the Airport CID. Membership cannot be denied and the property owner is then entitled to attend, participate and vote at the members meetings held under the auspices of the Companies Act.

Should a member be unable to attend they may give another individual their proxy to attend and vote on their behalf. Non-members may attend and participate but cannot vote and as such may thus have limited influence on the **Airport CID’s activities.”**

## CCTV CAMERA ROLL OUT

The CID completed Phase 1 of our camera installation project at the entrances to Airport Industria. The aim is to roll the cameras out to all the streets. This will assist us in responding to crime and in investigating incidents of crime in partnership with the SAPS and local Law Enforcement initiatives. We aim to respond immediately to the threat of suspicious persons / vehicles flagged on the system on entering the area. The project is funded by Airport CID.

## ROAD MAINTENANCE

The CID appointed a contractor who repairs potholes throughout Airport Industria. The project is funded by Airport CID.

**BEFORE**



**AFTER-**



Looking at the maintenance that is being done, road works that are taking place right through the area and various other projects, we are proud of the ongoing progress and upgrades to the local infrastructure.

## *Illegal Signage*

Please be advised that outdoor advertising and signage is not allowed on council verges.

Businesses may only advertise on the business perimeter fence or building walls. The City controls advertising and signage in line with the relevant By-Law.



### Your BIN is a TOOL for CRIME

It is a LADDER to climb over your wall  
It is a HIDING place to AMBUSH you  
It is used to HIDE and TRANSPORT STOLEN GOODS  
It ATTRACTS VAGRANTS to your business (Bin Diggers)

ONLY put your BIN out the morning of collection day, and make sure it is back on your premises and out of sight the same day once it has been emptied by The City.

PLEASE HELP US KEEP OUR STREETS SAFE!

## Cleaning and Maintenance

The CID provides cleaning and maintenance services over and above those provided by The City. The workers work tirelessly to provide a clean and attractive urban environment in Airport Industria for all to enjoy.





# CID PUBLIC SAFETY OFFICERS



The Security Mobile Trailer parks at different locations every day and provides a sense of security for people and is also utilised as an information kiosk

The City Improvement District model is aimed at preventing the degeneration of cities and the consequential urban decay. It facilitates urban upliftment, economic growth and sustainable development by enhancing and supplementing the delivery of municipal services and by facilitating investments. As such, the City Improvement Districts (CIDs) inter alia performs a vital public safety function.

## **DUTIES OF PRIVATE SECURITY OFFICERS**

For purposes of providing context to this policy, it is necessary that cognisance be taken of the fact that the services to be performed by private security service providers are stipulated in the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001) and include the following:

- a) protecting or safeguarding a person or property in any manner;
  - b) giving advice on –
    - i) the protection or safeguarding of a person or property;
    - ii) any other type of security service as defined in Chapter 1 of the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001); or
    - iii) the use of security equipment;
  - c) providing a service aimed at ensuring order and safety on the premises used for sporting, recreational, entertainment or similar purposes;
  - d) installing, servicing or repairing security equipment;
  - e) monitoring signals or transmissions from electronic security equipment subject to the relevant legislation and to the City's Regulation of External and Privately Owned CCTV Cameras on City Property Policy; and
  - f) managing, controlling or supervising the rendering of any of the services referred to above.
- Additional functions that private security service providers who are operating in public spaces might be required to perform, are:
- a) Conducting foot and vehicle patrols of public spaces within the CID area in order to attend to incidents and accidents and to identify, monitor and report disorder and violations of City by-laws to the relevant CID;
  - b) Effectively communicate with the City's Safety and Security Directorate, SAPS, the local Community Policing Forum and any Neighbourhood Watch operating in the area, when required;
  - c) Reporting hazardous street conditions to the relevant CID who will bring same to the attention of the relevant City departments;
  - d) Monitor suspicious, violent and or dangerous behaviour and report such to the CID control room;
  - e) Monitoring street vendors to ensure public safety, and reporting violations of relevant City by-laws to the relevant CID who will bring same to the attention of the relevant City departments;
  - f) Ensure that all crime and or accident scenes are cordoned off until the SAPS and Traffic Services arrive;
  - g) Assist City Law Enforcement agencies and the SAPS with matters relating to performing a public safety function;
  - h) Conduct visits to specific hot-spot areas as identified by the CID; and
  - i) Perform citizen's arrests in accordance to the prescripts of Section 42 of the Criminal Procedure Act, 1977 (Act No. 51 of 1977).

**24 Hour****EMERGENCY NUMBERS**

CID SECURITY (24/7/365)	076 153 6744
CID OFFICE	021 386 8403
SAPS BISHOP LAVIS	021 935 9802/3/4/5
ER 24	084 124
NETCARE	082 911
METRO AMBULANCE	10177
METRO POLICE	0860 765 423 / 021 931 1646
METRO TRAFFIC	021 931 1646/596 1999
BELHAR FIRE STATION	021 444 9111
EPPING FIRE STATION	021 534 1387
ELECTRICITY FAULTS	0800 220 440 / 0860 103 054
ESKOM ENQUIRIES	086 003 7566
POWER FAILURES	0800 220 440 / 0860 103 054
TRAFFIC SIGNAL FAULTS	0860 001 948
FRAUD HOTLINE	0800 32 31 30
LAW ENFORCEMENT	021 596 1999
CRIME STOP	10111
COPPERHEAD CABLE THEFT	0800 222 771
WATER LEAKS / PIPE BURSTS / SEWER E-MAIL	0860 103 054 / 021 975 4726 watertoc@capetown.gov.za
SMS (160 characters)	31373
<b>THE CITY CALL CENTER</b> Log any complaint or call for emergency services and ask for a reference number	0860 103 089 OR dial <b>107</b> from your landline

To track progress on complaints, callers should always ask for a reference number and the name of the agent they have spoken to as well as the time the incident was reported.

Public Transport timetables: 0800 600 895. Wastewise (Disposals only): 021 487 2489

**Important Information when reporting an Emergency**

**REMAIN CALM**

Ensure to give a Clear Description of the incident you are reporting

Give your Name and Surname clearly

Give your Contact Telephone Number clearly

Give your Exact Location - name of company, street name,

Take the name of the person to whom you are reporting the incident and time you reported the incident.

**Businesses can log service requirements on the following website:**  
<https://eservices1.capetown.gov.za>



## SOCIAL RESPONSIBILITY UPDATE

### Yearly 'Winter' Project

The CID would like to thank workers for donating blankets, clothing, shoes and food for the underprivileged. "winter wish".

We are still collecting goods for the 2023 winter project

All goods are distributed to the less privileged. We urge workers to please donate second hand clothing, shoes, blankets that are no longer used to the CID. The goods are given to the underprivileged and needy people having to face our cold winter.



### December 'heart for a child' project

Companies and workers donate Christmas gifts and hampers for orphanages and hospitals. The CID will send an email to all our businesses during September 2023 to assist with the 2023 project.

### Bread Donation

MIT Autospares donates 100 loaves of bread on a weekly basis, which is distributed to feed the less fortunate. The CID very much appreciates the bread donations.

